

# THE MED CENTER SPECIALTY PHARMACY DIFFERENCE

## OUR MISSION

Our goal is to achieve optimal patient outcomes through compliance and delivery of individualized medication therapy management in an environment that maximizes patient satisfaction and adherence.

## OUR SERVICES

At Med Center Specialty Pharmacy we provide medications, under a comprehensive umbrella of medication therapy management, to people living with complex disease states. We understand the complexity of managing different patients' medication and that treatment regimens vary greatly and are highly individualized. Our patient-centered approach enables us to adapt and customize a collaborative medication therapy management plan for every patient.

It is our goal to ensure treatment success and patient safety with the highest level of focus, care and compassion. Our experienced pharmacists and dedicated customer service specialists routinely provide patient education and counseling to every patient on an ongoing basis.

## YOUR DEDICATED TEAM OF SPECIALISTS

An experienced Pharmacist and a dedicated Customer Service Specialist will lead your Med Center Team. Each professional member of your highly specialized team understands your unique health care needs.

*We can assist you in taking charge of your health by:*

- Checking dosing and medication your medication regimen as well as designing and reviewing your schedule with you.
- Being a resource for you and answering any questions that you may have about taking your medications.
- Suggesting how to reduce side effects should they occur as a result of your specific medication.
- Making sure that you take your medication and adhere to the regimen as prescribed by your physician.

*If there is a change in your treatment...* we can help. We can assist you by working with your physician to modify your routine to make the change in your medication regimen easier for you. Feel free to contact your dedicated Med Center Customer Service Specialist with any questions or concerns, they will be happy to assist you!