

# INSURANCE, CLAIMS SUPPORT, ASSISTANCE PROGRAMS & PAYMENTS

Your dedicated Med Center Specialty Pharmacy Customer Service Specialist will help you with billing your insurance. Your Med Center team member will help you file your insurance claims. They will also support you during any benefits review. We are here for you and it is our goal to help ease your burden of paying for your medication in the most efficient, easy and as least expensive way possible.

## REIMBURSEMENT HELP

Your dedicated Customer Service Specialist is here to assist you every step of the way. They will assist you in understanding what your out of pocket cost may be and how to get the most out of your specific insurance benefit.

### They accomplish this by:

- Coordinating benefits and insurance paperwork on behalf of you and your prescribing physician
- Working diligently to obtain prior authorizations for your newly prescribed medication
- Helping to identify options to help make your out-of-pocket costs as low as possible, such as manufacture sponsored coupons as well as patient assistance programs
- Directing you to potential coverage alternatives to help bridge benefit gaps

## PAYMENT OPTIONS

Your dedicated Customer Service Specialist will work diligently to minimize you out of pocket expense. Unfortunately sometimes there may uncovered portions remaining.

Therefore, we offer three easy and convenient ways to pay:

### 1 Credit Card

It is fast and easy to use your credit card when paying your copay or co-insurance portion.

### 2 Personal Check / Money Order

Make checks or money orders payable to:  
Med Center Specialty Pharmacy

### 3 Flexible Spending Account (FSA)

Arrange for payment to be made through your Flexible Spending Account (FSA)