

# WHAT IS A SPECIALTY PHARMACY?

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Specialty pharmacies fill prescriptions for many complex medical conditions. Medications handled by a specialty pharmacy include injected medications, infused medications, oral medications as well as inhaled medications.

**These medications often contribute to improved quality of life in patients but they often require:**

- Complex care and a higher level of support and education
- Specialized authorization, reimbursement assistance as well as access to your prescribed medication
- Specific Guidelines in regards to packaging, delivery, shipping and storage of your medication

## Choosing the Right Specialty Pharmacy is Important

The right specialty pharmacy can make a major difference in the quality of your life. Choosing the right specialty pharmacy partner can help you stay healthier longer. We help you accomplish this by educating you and promoting proper adherence to your physician's prescribed medication regimen.

## Pharmacist Access / Emergency On Call Service

Our pharmacists can help answer questions about your health and your medications. Someone from your Med Center pharmacy team is available 24 hours a day, 365 days a year. You have the right to consult with one of our pharmacists at any time.

In the event that you should have an emergency and require the assistance of a pharmacist outside normal hours of operation please call 304-344-8021 to have our on call pharmacist paged. They will call you back promptly to address any concern that you may have.

## URAC and ACHC Accreditation

Our pharmacy is accredited by two independent health care review groups - ACHC and URAC. These accreditations reflect our high standards for quality and safety in health care and set us apart as a quality driven independent specialty pharmacy.